



## **What is it?**

Gaia - A touring artwork by UK artist Luke Jerram

Measuring seven metres in diameter and suspended inside the nave of Lichfield Cathedral, Gaia features high-resolution NASA imagery of Earth's surface; an opportunity to see our planet floating and rotating in three dimensions.

Gaia will be accompanied by a surround sound composition created by BAFTA and Ivor Novello award-winning composer Dan Jones.

## **How much is it?**

Adults £5.00 (Aged 16+)

Children £3.00 (Under 16s)

Under 3s go FREE

Tickets will need to be shown to gain entry – either paper or electronic tickets via smartphones etc.

We advise purchasing tickets in advance to avoid disappointment. Tickets can be purchased [online](#) in advance to guarantee access. Tickets may be available to book on the day; however, this will be subject to availability.

## **30-minute time slots?**

Entry to the Cathedral will be every 30 minutes from 19:00, with last entry at 20:30. The Cathedral will close at 21:30.

30-minute time slots have been chosen to reduce queuing time and to allow ticket holders to move freely around the installation. Ticket holders are welcome to enjoy the experience at their own leisure and for as long as they wish (subject to Cathedral closure time).

Numbers are restricted at each timed entry, to allow everyone to enjoy their visit.

## **Where can we park?**

Parking in The Close is restricted to permit holders only, except blue badge holders – there are a limited number of spaces available at the west front for those who carry a blue-badge, and we are unable to offer any additional spaces.

Parking spaces around the Close are for private resident parking and permit holders **only**. Please do not attempt to park in The Close as it is regularly patrolled, and parking tickets are issued to cars not displaying a valid Cathedral permit.

There are several car parks just a few minutes' walk to the Cathedral. Details regarding all of the city's car parks can be found [here](#).

### **How accessible is the experience?**

Entrance will be via ramped access with handrails. Gaia will be suspended in the nave area of the Cathedral. – This area is flat and completely accessible.

Exit will be through the Gift Shop via steps. Accessible exit is available via the ramped access at entrance.

The experience includes surround sound composition and is internally lit. Some areas may be dimly lit.

There are no flashing lights.

Please note that there is limited accessible parking (5 bays). Should these bays be full, the closest public car park with disabled bays is Bird Street. You can check for further car parking with disabled bays [here](#).

An accessible toilet will be available near to the Dam Street entrance of The Close. There are no toilets in the Cathedral.

### **Where are the toilets?**

The public toilets, situated in the Old Stables, will be open including 1 accessible toilet.

Toilets are near the pedestrian entrance to The Close via Dam Street.

There are no toilets in the Cathedral.

### **Will the Gift Shop be open?**

The shop will be open, selling a great selection of gifts, cards, and souvenirs with all proceeds helping support the work of Lichfield Cathedral.

### **Will there be an opportunity to buy refreshments?**

We plan on having refreshments available for purchase in the Cathedral.

### **Are refunds available?**

**Tickets are non-refundable and cannot be transferred, except in the case of cancellation by Lichfield Cathedral.**

Any refund will be given for ticket face value only. Lichfield Cathedral reserve the right to retain fees incurred at the point of booking and any donations given.

Once processed, refunds will take 7-10 working days to clear as funds in your account.

### **Your privacy**

Lichfield Cathedral is committed to protecting and respecting your privacy.

When purchasing your ticket to this event we collected personal data such as name, email address and telephone number – this information is gathered purely for communicating details of the event booked and for financial records. Payment details are processed securely by Stripe.

Our Privacy policy and Safeguarding privacy policy can be downloaded on our website [here](#).

## **Safeguarding**

Safeguarding is the action the Church takes to promote a safer culture. This means we will promote the welfare of children, young people and adults, work to prevent abuse from occurring, seek to protect those that are at risk of being abused and respond well to those that have been abused. We will take care to identify where a person may present a risk to others and offer support to them whilst taking steps to mitigate such risks.

All children or young people (<16) will need to be accompanied, at all times, by a parent or guardian. If it is a group booking, there must be an identified responsible adult who will have assumed permission to be in care of the children/young people.

If a child, young person, or adult is found to be putting others at risk, they will be asked to leave the premises. This will be at the Cathedral's discretion and will invalidate any request for a refund.

If you have any concerns, please report this to the Cathedral Safeguarding Officer, Simon Warburton 01543 306105 or email [simon.warburton@lichfield-cathedral.org](mailto:simon.warburton@lichfield-cathedral.org)

If there is any immediate or concern or danger, please call 999.