

LICHFIELD CATHEDRAL GIFT SHOP RETURNS POLICY

All Lichfield Cathedral Gift Shop items are final sale and customers must satisfy themselves with the quality and condition of the product at the time of purchase.

YOUR LEGAL RIGHTS

Under the Consumer Rights Act 2015, when you buy goods from a business, in law you have a number of rights as a consumer. These may include the right to claim a refund, replacement, repair and/or compensation where the goods are faulty or misdescribed.

OUR POLICY

Please inspect the item for any damage at the time of purchase. In the event of an apparent fault post-purchase please return the **unused** goods to us with the original till receipt within 5 days and we will offer you a refund, exchange or credit note.

We regret we cannot offer a refund, exchange or credit note if you simply change your mind about your purchase or for any unwanted gifts.