

## **Poppy Fields 2021 FAQ**

### **What is Poppy Fields 2021?**

Poppy Fields is a profound and reflective sound and light experience for Remembrancetide from the Cathedral's Artist-in-residence Peter Walker, alongside the creative team at Luxmuralis.

### ***We Care About Keeping Everyone Safe***

We recognise that these are different times, and we ask our visitors to take the following precautions:



Whilst masks are not mandatory, we would ask visitors to consider use upon entry.



Hand sanitiser will be placed throughout the experience and Lichfield Cathedral would remind all visitors to use it as often as possible.

Lichfield Cathedral do not currently expect to implement a check of COVID Vaccination status, however we reserve the right to change this view based on government advice.

### **How much is it?**

This is a ticket only event – We advise tickets are purchased [online](#) in advance to keep transactions contactless.

Tickets are £7.50 per adult, £6.50 per child (Aged 3-16), Family £20 (2 Adults + 2 children), with under 3s free (please select a FREE ticket for under 3's to ensure they are counted towards capacity).

Tickets will need to be shown to gain entry – either paper or electronic tickets via smartphones etc.

**Tickets are non-refundable and cannot be exchanged. Tickets will only be refunded should the event be cancelled.**

### **Will there be tickets on the night?**

Tickets **may** be available on the door subject to availability.

We strongly recommend that you book [online](#) to guarantee entry; tickets are limited and will sell quickly.

### **Why 10-minute time slots?**

10-minute time slots have been chosen to reduce queuing time and to allow a limited number of people access at any one time. The experience itself will take about 1 hr, depending on how long each person stays at each installation. There is no hurry, and everything is on a loop, so installations can be watched more than once.

Numbers are restricted at each timed entry, to allow everyone to enjoy their visit safely.

### What happens if I arrive early?

We will not be able to allow visitors to access earlier time slots so please do not arrive early as you will be queuing outside.

### What happens if I miss my time slot?

Do not panic; we will endeavour to get you in at the next available time slot.

### What happens if it is raining?

Whilst this is an indoor experience, we advise you dress appropriately for the weather and bring an umbrella, if necessary, as you may be asked to wait a few minutes before entering the Cathedral.

### Where is the entrance?

The experience starts at the west front of the Cathedral (the normal visitor entrance).

### Where is the exit?

The exit will be through the south-west door of the west front. The experience/exit will be clearly signposted internally.

### How accessible is the experience?

The Cathedral is accessible. There will be small ramps in and out of the Cathedral for entrance and exit.

Visitors should note the experience is not in one location and you will be expected to move around inside the Cathedral.

The experience involves varying sound levels including loud sounds and music, moving and flashing images. It is also likely some areas will be dimly lit.

All areas of the exhibition are wide enough for wheelchairs, pushchairs, and mobility scooters.

There will be a small number of seating points available around the exhibition for those who are less able to stand.

There is limited accessible parking (4 bays) at the west front on entry to The Close from Beacon Street. You can check for further car parking in the city with accessible bays here:

<https://www.visitlichfield.co.uk/accessibility>

An accessible toilet is available, near the pedestrian entrance to The Close via Dam Street.

### Where can we park?

There is strictly no public parking in The Close and limited accessible parking (4 bays). The Close is managed by an independent parking firm. Please use the nearby city car parks

(<http://www.lichfielddc.gov.uk>). Drop off is permitted within the Close for those with accessible needs.

### Where are the toilets?

The public toilets are situated in The Old Stables (near Dam Street) including 1 accessible toilet.

### Are refunds available?

**Tickets are non-refundable and cannot be exchanged, other than:**

- If you can demonstrate you have been told to isolate.
- A national or local lockdown.
- If Lichfield Cathedral cancels the event.